Great Information! ♦ ♦ ♦ ♦ ♦ Great Resource! ♦ ♦ ♦ ♦ ♦ ♦ Great Seminar!

Salem Rental Housing Association presents MANIACING CONFILICE

MANAGING CONFLICT

~ 4 Real Estate Continuing Education Credit Hours (Provider #1175) ~

Creation Violet Wilson

Speaker: Violet Wilson

Managing Conflict or how to survive in the Property Management field when things become difficult with tenants, owners, or others.

Violet Wilson has worked in property management for 21 years. With her husband, she owns V & R Management, LLC. She holds a masters degree in education and was a high school teacher for over 35 years in both California and Oregon Schools. She worked in alternative high schools with youth who came from difficult situations, including expulsions, adjudication, and special needs. Mrs. Wilson gained additional experience in her four years as the Salem Education Association President, which represented over 2000 educators in some of the organization's most contentious bargaining years.

Topics to be covered:

- ◆ Preventing conflicts ◆ Understanding personalities ◆ Non-verbal communications
- ◆ Constructive conflicts and problem solving ◆ Win-win negotiations
- ♦ Using mediation ♦ When and how to walk away

Thursday, October 29, 2015

12:00p.m. to 4:00p.m.

Best Western Mill Creek Inn 3125 Ryan Drive S.E. Salem, OR 97301

♦ Member: \$50.00 ♦ Non-Member: \$75.00 Price per person includes course materials & lunch!

Name(s): Company Name:		
Address:		
Phone:	Fax:	
E-mail:		*
Salem RHA or ORHA Member? Non-Mer	nher? 🗆	

Send Registration & Make Check Payable to: Salem Rental Housing Association PO Box 7307 ◆ Salem, OR 97303

If you plan to pay at the door, PLEASE call Maren to reserve your spot!

Need More Information? Call Maren at: (503) 364-5468